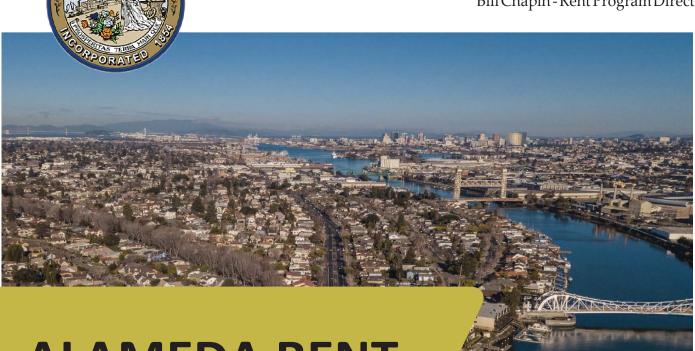
Presented by the City Attorney's Office Yibin Shen - City Attorney Bill Chapin - Rent Program Director



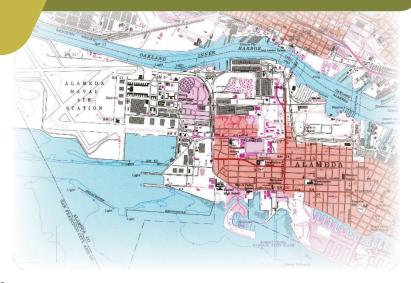
ALAMEDA RENT PROGRAM

Monthly Report

March 2024

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NEWS & NOTES

- In March 2024, the Rent Program mailed 74 notices to landlords of potential violations of the Rent Ordinance based on registration data. Landlords are required to make corrections if registration was submitted in error, or reset the rent and reimburse the tenant if a violation occurred. So far in 2024, 35 tenants have been reimbursed \$42,196.
- As of April 1, 2024, more than 3,400
 Alameda rental properties have submitted payment of the annual program fee for FY23-24. An new payment cycle will begin in June 2024. Most landlords will also be required to submit an annual registration statement. More information on registration requirements for FY24-25 will be mailed to landlords in May.



Staff serves individuals in the community Monday through Friday via telephone, email, Zoom, and inpersonappointments. Informational workshops are offered twice monthly.

OUTREACH

Upcoming Informational Workshops

Tuesday, April 16, 6pm – Zoom Thursday, May 2, 2pm – City Hall West Tuesday, May 14, 6pm - Zoom

	PERSONALIZED SERVICE		INFORMATIONAL WORKSHOPS	WEBSITE	
	Individuals Contacted	Total Inquiries	Attendees	Unique Users	Total Sessions
MARCH 2024	291	639	4	2,623	3,690
YEAR-TO- DATE	923	1,928	15	9,129	12,907



REGISTRATION

The online Rent Registry is available for landlords and property managers to submit, verify, and update registration information; pay the annual program fee; and more. Staff continues to work with landlords to update information in the registry and process submissions.

	MAR 2024	YTD
Properties Submitting Late Registration*	3	8
Property Change in Ownership Processed	9	29
Documentation Demonstrating that Property is Exempt from Regulation	63	102
Requests to Exempt Unit from Annual Program Fee	4	22
Properties Submitting Payment of Annual Fees**	32	93

^{*}As of April 1, 2024, approximately 95.5% of Alameda rental units and 91.7% of rental properties have completed initial registration.

AGA RENT INCREASES

Landlords who have registered their rental properties and paid the annual program fee are entitled to one rent increase every 12 months limited by a percentage cap, known as the Annual General Adjustment or AGA.

The AGA for the period from September 1, 2023, to August 31, 2024, is **2.9**%

"BANKED" RENT INCREASES

The Rent Ordinance allows landlords who choose not to raise the rent for a full 12 months, or choose to raise the rent by less than the AGA, to "bank" those unused amounts. The ordinance requires any landlord using "banked" amounts to file a copy of the notice with the Rent Program

	MAR 2024	YTD
Current Rent Updated on Unit	209	523
"Banked" Rent Increase Filed	6	63
Updated Unit Info showing an Invalid Rent Increase	23	60

CAPITAL IMPROVEMENT PLANS

Landlords may apply to pass the cost of certain substantial improvements, amortized over time, on to tenants. In addition, landlords must file a Capital Improvement Plan (CIP) whenever a tenant must be temporarily relocated because of the work associated with qualifying capital improvements. *Note: On December 19, 2023, the Alameda City Council approved a revised policy effective January 19, 2024.*

	New	CIP Review Status			
	Submissions	Under Review	Approved	Denied	Total
MAR 2024	0	0	0	0	0
YTD	0	0	0	1	1



^{**}As of April 1, 2024, approximately 87.8% of Alameda rental properties had submitted payment of annual program fees for the FY23-24 fiscal year

RENT REVIEW & PETITIONS

Multi-family units built prior to February 1995 are subject to a cap on the annual amount of rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment.

LANDLORD SUBMISSIONS

	MAR 2024	YTD			
Petition for Upward Adjustment	0	0			
Request For Staff Review	0	0			
Rent Increase greater than 10%	0	0			
TENANT SURMISSIONS					

TENANT SUBMISSIONS

	MAR 2024	YTD
Petition for Downward Adjustment	1	11
Request for Staff Review	2	7
TOTALS	3	18

In addition, tenants and landlords may request that staff conduct a review of:

- The calculation of the maximum allowable rent allowed by the AGA
- II. The base rent and/or housing services included with base rent as reported by the landlord
- III. Previous or pending rent increase notices to determine if they complied with all rent ordinances and regulations

Staff will work with the landlord to correct registration errors. If the review shows the tenant has been paying more than the maximum allowed by the AGA, staff will direct the landlord to reset the rent and refund the overpayment.

If the tenant received an invalid notice that is not yet effective, staff will direct the landlord to rescind the notice.

Annually, the Rent Program sends letters to the landlord and tenant informing them of the maximum allowable rent and providing a deadline by which to file review.

HEARING OUTCOMES

	MAR 2024	YTD
Upward Rent Adjustment	0	0
Downward Rent Adjustment	0	5
Petition Denied	0	1
Petition Withdrawn	0	0
Pending	1	5
TOTALS	1	11

STAFF REVIEW OUTCOMES

	MAR 2024	YTD
No Violation	0	0
Registry Error Corrected	0	0
Rent Reset & Tenant Refunded	0	0
Invalid Notice Rescinded	0	0
Request Withdrawn	0	0
Pending Review	2	7
TOTALS	2	7



TERMINATION OF TENANCY

The Rent Ordinance prevents landlords from terminating a tenancy except for certain allowable grounds and requires a relocation payment in cases where the termination is not the fault of the tenant. Terminations based on these "no fault" grounds must be filed with the Rent Program. Submissions may be "Withdrawn" due to a deficiency with the ordinance or because a landlord chooses to rescind the notice.

OMI = Owner Move-In WRM = Withdrawal from the Rental Market

BUYOUT SUBMISSIONS						
	Active	Deficient	Rescinded	TOTALS		
MAR 2024	3	0	0	3		
YTD	6	0	0	6		

TERMINATION SUBMISSIONS						
	OMI	WRM	Other	Withdrawn	TOTALS	
MAR 2024	1	0	0	2	3	
YTD	7	1	1	3	12	

BUYOUT AGREEMENTS

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. The Rent Ordinance affords protection to tenants who are offered buyout agreements. Buyout Agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the Rent Ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

Three Buyout Agreement submissions were filed in March with an average value of \$8,918 and an average tenancy of 2 years.

MONITORING OF RENTAL UNITS

Certain restrictions are imposed on rental units after a termination of tenancy for which the tenant is not at fault. These restrictions apply regardless of a change in ownership. On an annual basis, program staff initiates monitoring of the unit to verify compliance with the restrictions while they remain in effect. These annual monitoring cases remain "ongoing" until staff receives sufficient documentation from the property owner.

	Owner Move-In		Withdrawal from	TOTAL	
	Case Initiated	Ongoing	Case Initiated	Ongoing	UNITS
MAR 2024	0	1	1	2	4
YTD	13		10		23

