



Presented by the City Attorney's Office
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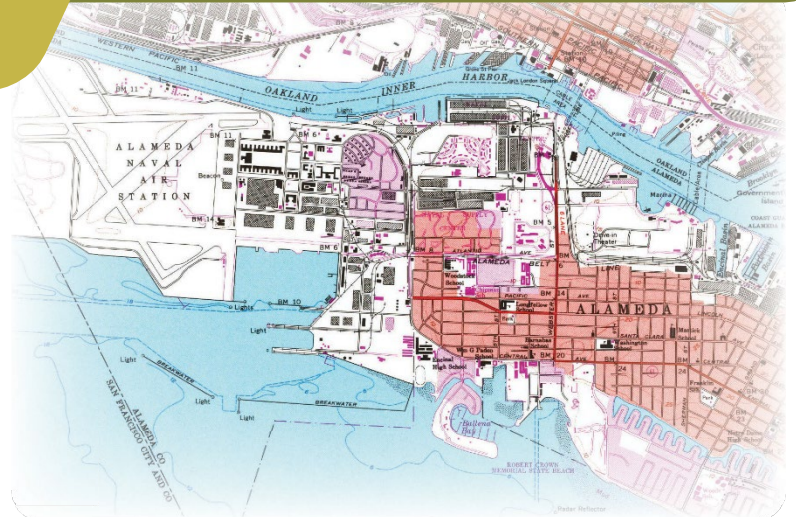
ALAMEDA RENT PROGRAM

Monthly
Report

May
2024

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NEWS & NOTES

- In late May 2024, the Rent Program emailed newsletters to 2,288 recipients (landlord and property manager contacts via the Alameda Rent Registry) announcing the start of the FY24-25 program cycle and fee payment period.
- Staff announced a Rent Registry Clinic schedule to assist landlords/property managers in using the online portal to submit annual registration and pay program fees. Clinics are hosted at the Alameda Free Library computer lab through late August.
- Staff launched a YouTube channel with a series of “How-To” video guides for the online Rent Registry.
- The Rent Program announced the new Annual General Adjustment of 2.7% effective September 1, 2024.



OUTREACH

Staff serves individuals in the community Monday through Friday via telephone, email, Zoom, and in-person appointments. Informational workshops are offered twice monthly.

Upcoming Informational Workshops

- Tuesday, June 18, 6pm – Zoom
- Tuesday, July 11, 2pm – City Hall West
- Tuesday, July 23, 6pm - Zoom

	PERSONALIZED SERVICE		INFORMATIONAL WORKSHOPS	WEBSITE	
	Individuals Contacted	Total Inquiries	Attendees	Unique Users	Total Sessions
MAY 2024	389	702	3	2,802	4,500
YEAR-TO-DATE	1,592	3,213	21	14,514	21,321

REGISTRATION

The online Rent Registry is available for landlords and property managers to submit, verify, and update registration information; pay the annual program fee; and more. Staff continues to work with landlords to update information in the registry and process submissions.

	MAY 2024	YTD
Properties Submitting Late Registration*	2	12
Property Change in Ownership Processed	5	35
Documentation Demonstrating that Property is Exempt from Regulation	5	108
Requests to Exempt Unit from Annual Program Fee	4	27
Properties Submitting Payment of Annual Fees**	12	115

*As of June 1, 2024, approximately 95.5% of Alameda rental units and 91.7% of rental properties have completed initial registration.

**As of June 1, 2024, approximately 88.2% of Alameda rental properties had submitted payment of annual program fees for the FY23-24 fiscal year

AGA RENT INCREASES

Landlords who have registered their rental properties and paid the annual program fee are entitled to one rent increase every 12 months limited by a percentage cap, known as the Annual General Adjustment or AGA.

The AGA for the period from September 1, 2023, to August 31, 2024, is **2.9%**

“BANKED” RENT INCREASES

The Rent Ordinance allows landlords who choose not to raise the rent for a full 12 months, or choose to raise the rent by less than the AGA, to “bank” those unused amounts. The ordinance requires any landlord using “banked” amounts to file a copy of the notice with the Rent Program

	MAY 2024	YTD
Current Rent Updated on Unit	292	885
“Banked” Rent Increase Filed	43	122
Updated Unit Info showing an Invalid Rent Increase	48	130

CAPITAL IMPROVEMENT PLANS

Landlords may apply to pass the cost of certain substantial improvements, amortized over time, on to tenants. In addition, landlords must file a Capital Improvement Plan (CIP) whenever a tenant must be temporarily relocated because of the work associated with qualifying capital improvements. *Note: On December 19, 2023, the Alameda City Council approved a revised policy effective January 19, 2024.*

	New Submissions	CIP Review Status			
		Under Review	Approved	Denied	Total
MAY 2024	2	2	1	0	3
YTD	4	3	1	1	5

RENT REVIEW & PETITIONS

Multi-family units built prior to February 1995 are subject to a cap on the annual amount of rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment.

In addition, tenants and landlords may request that staff conduct a review of:

- I. The calculation of the maximum allowable rent allowed by the AGA
- II. The base rent and/or housing services included with base rent as reported by the landlord
- III. Previous or pending rent increase notices to determine if they complied with all rent ordinances and regulations

Staff will work with the landlord to correct registration errors. If the review shows the tenant has been paying more than the maximum allowed by the AGA, staff will direct the landlord to reset the rent and refund the overpayment.

If the tenant received an invalid notice that is not yet effective, staff will direct the landlord to rescind the notice. Annually, the Rent Program sends letters to the landlord and tenant informing them of the maximum allowable rent and providing a deadline by which to file review.

LANDLORD SUBMISSIONS		
	MAY 2024	YTD
Petition for Upward Adjustment	0	0
Request For Staff Review	0	0
Rent Increase greater than 10%	0	0
TENANT SUBMISSIONS		
	MAY 2024	YTD
Petition for Downward Adjustment	2	15
Request for Staff Review	0	10
TOTALS	2	25

HEARING OUTCOMES		
	MAY 2024	YTD
Upward Rent Adjustment	0	0
Downward Rent Adjustment	0	9
Petition Denied	0	2
Petition Withdrawn	0	0
Pending	2	4
TOTALS	2	15

STAFF REVIEW OUTCOMES		
	MAY 2024	YTD
No Violation	0	2
Registry Error Corrected	0	0
Rent Reset & Tenant Refunded	0	1
Invalid Notice Rescinded	0	1
Request Withdrawn	0	0
Pending Review	0	6
TOTALS	0	10

TERMINATION OF TENANCY

The Rent Ordinance prevents landlords from terminating a tenancy except for certain allowable grounds and requires a relocation payment in cases where the termination is not the fault of the tenant. Terminations based on these “no fault” grounds must be filed with the Rent Program. Submissions may be “Withdrawn” due to a deficiency with the ordinance or because a landlord chooses to rescind the notice.

OMI = Owner Move-In

WRM = Withdrawal from the Rental Market

TERMINATION SUBMISSIONS					
	OMI	WRM	Other	Withdrawn	TOTALS
MAY 2024	1	0	0	1	2
YTD	12	2	1	5	20

BUYOUT AGREEMENTS

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. The Rent Ordinance affords protection to tenants who are offered buyout agreements. Buyout Agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the Rent Ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

- Two Buyout Agreement submissions were filed in May with an average value of \$23,391 and an average length of tenancy at 7 years.

BUYOUT SUBMISSIONS				
	Active	Deficient	Rescinded	TOTALS
MAY 2024	2	0	0	2
YTD	11	0	0	11

MONITORING OF RENTAL UNITS

Certain restrictions are imposed on rental units after a termination of tenancy for which the tenant is not at fault. These restrictions apply regardless of a change in ownership. On an annual basis, program staff initiates monitoring of the unit to verify compliance with the restrictions while they remain in effect. These annual monitoring cases remain “ongoing” until staff receives sufficient documentation from the property owner.

	Owner Move-In		Withdrawal from the Rental Market		TOTAL UNITS
	Case Initiated	Ongoing	Case Initiated	Ongoing	
MAY 2024	2	0	3	2	7
YTD	15		26		41