Presented by the City Attorney's Office Yibin Shen - City Attorney Bill Chapin - Rent Program Director



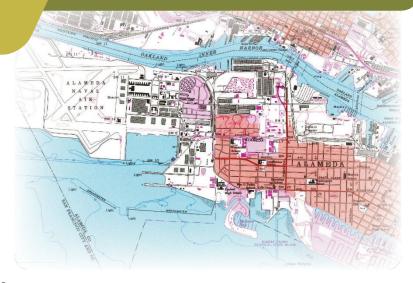
ALAMEDA RENT PROGRAM

Monthly Report

August 2024

Table of Contents

- Page 1 Program News & Outreach
- Page 2 Registration & Rent Increases
- Page 3 Rent Review & Petitions
- Page 4 Terminations of Tenancy



www.alamedarentprogram.org

Email: <u>rentprogram@alamedaca.gov</u> • Phone: 510-747-7520 • Fax: 510-865-4028

NEWS & NOTES

- ever annual registration requirement drive on June 1, with a submission deadline of August 31, 2024. Over the past three months, landlords registered 2,577 new tenancies and updated current rents on 2,357 units. During this period, staff responded to over 3,200 direct inquiries (a program record for a three-month timeframe), primarily helping landlords navigate the new annual registration process.
- As of August 31, 2024, more than 3,000 landlords have paid annual program fees for FY24-25. Late penalties on unpaid fees are assessed beginning September 1, 2024.
- A new Annual General Adjustment (AGA) of 2.7% is effective September 1, 2024, through August 31, 2025.



OUTREACH

Staff serves individuals in the community Monday through Friday via telephone, email, Zoom, and inpersonappointments. Informational workshops are offered twice monthly.

Upcoming Informational Workshops

Tuesday, Sept 17, 6pm – Zoom Thursday, Oct 3, 2pm – City Hall West Tuesday, Oct 15, 6pm – Zoom

	PERSONALIZED SERVICE		INFORMATIONAL WORKSHOPS	WEBSITE	
	Individuals Contacted	Total Inquiries	Attendees	Unique Users	Total Sessions
AUGUST 2024	465	935	0	3,443	5,007
YEAR-TO- DATE	3,185	6,427	33	24,679	36,396



REGISTRATION

The online Rent Registry is available for landlords and property managers to submit, verify, and update registration information; pay the annual program fee; and more. Staff continues to work with landlords to update information in the registry and process submissions.

	AUG 2024	YTD
Properties Submitting Annual Registration*	526	1,473
Property Change in Ownership Processed	18	86
Documentation Demonstrating that Property is Exempt from Regulation	12	158
Requests to Exempt Unit from Annual Program Fee	180	365
Properties Submitting Payment of Annual Fees**	891	2,103

^{*}As of Sept. 1, 2024, approximately 64.7% of fully regulated rental units and 62.8% of fully regulated rental properties had submitted annual registration.

**As of Sept 1., 2024, approximately 77.8% of Alameda rental properties had submitted payment of annual program fees for the FY24-25 fiscal year

AGA RENT INCREASES

Landlords who have registered their rental properties and paid the annual program fee are entitled to one rent increase every 12 months limited by a percentage cap, known as the Annual General Adjustment or AGA.

The AGA for the period from September 1, 2024, to August 31, 2025, is **2.7**%

"BANKED" RENT INCREASES

The Rent Ordinance allows landlords who choose not to raise the rent for a full 12 months, or choose to raise the rent by less than the AGA, to "bank" those unused amounts. The ordinance requires any landlord using "banked" amounts to file a copy of the notice with the Rent Program

	AUG 2024	YTD
Current Rent Updated on Unit	767	3,242
"Banked" Rent Increase Filed	5	188
Updated Unit Info showing an Invalid Rent Increase	211	767

CAPITAL IMPROVEMENT PLANS

Landlords may apply to pass the cost of certain substantial improvements, amortized over time, on to tenants. In addition, landlords must file a Capital Improvement Plan (CIP) whenever a tenant must be temporarily relocated because of the work associated with qualifying capital improvements. *Note: On December 19, 2023, the Alameda City Council approved a revised policy effective January 19, 2024.*

	New	CIP Review Status			
	Submissions	Under Review	Approved	Denied	Total
AUG 2024	0	0	0	0	0
YTD	4	3	1	1	5



RENT REVIEW & PETITIONS

Multi-family units built prior to February 1995 are subject to a cap on the annual amount of rent increase, known as the Annual General Adjustment (AGA). Landlords may petition for an upward adjustment in the rent, and tenants may petition for a downward adjustment.

LANDLORD SUBMISSIONS

	AUG 2024	YTD				
Petition for Upward Adjustment	0	0				
Request For Staff Review	0	0				
Rent Increase greater than 10%	0	0				
TENANT SUBMISSIONS						

	AUG 2024	YTD
Petition for Downward Adjustment	4	29
Request for Staff Review	0	16
TOTALS	4	45

In addition, tenants and landlords may request that staff conduct a review of:

- The calculation of the maximum allowable rent allowed by the AGA
- II. The base rent and/or housing services included with base rent as reported by the landlord
- III. Previous or pending rent increase notices to determine if they complied with all rent ordinances and regulations

Staff will work with the landlord to correct registration errors. If the review shows the tenant has been paying more than the maximum allowed by the AGA, staff will direct the landlord to reset the rent and refund the overpayment.

If the tenant received an invalid notice that is not yet effective, staff will direct the landlord to rescind the notice.

Annually, the Rent Program sends letters to the landlord and tenant informing them of the maximum allowable rent and providing a deadline by which to file review.

HEARING OUTCOMES

	AUG 2024	YTD
Upward Rent Adjustment	0	0
Downward Rent Adjustment	0	20
Petition Denied	0	2
Petition Withdrawn	0	0
Pending	4	7
TOTALS	4	29

STAFF REVIEW OUTCOMES

	AUG 2024	YTD
No Violation	0	3
Registry Error Corrected	0	0
Rent Reset & Tenant Refunded	0	3
Invalid Notice Rescinded	0	1
Request Withdrawn	0	0
Pending Review	0	9
TOTALS	0	16



TERMINATION OF TENANCY

The Rent Ordinance prevents landlords from terminating a tenancy except for certain allowable grounds and requires a relocation payment in cases where the termination is not the fault of the tenant. Terminations based on these "no fault" grounds must be filed with the Rent Program. Submissions may be "Withdrawn" due to a deficiency with the ordinance or because a landlord chooses to rescind the notice.

OMI - Owner Move-In

WRM = Withdrawal from the Rental Market					
BUYOUT SUBMISSIONS					
	Active	Deficient	Rescinded	TOTALS	
AUG 2024	3	0	0	3	

TERMINATION SUBMISSIONS						
	OMI	WRM	Other	Withdrawn	TOTALS	
AUG 2024	2	1	0	1	4	
YTD	18	3	2	11	34	

BUYOUT AGREEMENTS

A buyout agreement is a written agreement between a landlord and a tenant, by which a tenant agrees to vacate, usually in return for money. The Rent Ordinance affords protection to tenants who are offered buyout agreements. Buyout Agreements must be filed with the Rent Program. Staff review submissions to ensure that tenants have been advised of their rights. An agreement that does not satisfy all requirements of the Rent Ordinance is not effective, and the tenant may rescind the deficient agreement at any time.

> Three Buyout Agreement submissions filed in August with an average value of \$11,420 and length of tenancy at 4 years.

MONITORING OF RENTAL UNITS

0

2

YTD

19

Certain restrictions are imposed on rental units after a termination of tenancy for which the tenant is not at fault. These restrictions apply regardless of a change in ownership. On an annual basis, program staff initiates monitoring of the unit to verify compliance with the restrictions while they remain in effect. These annual monitoring cases remain "ongoing" until staff receives sufficient documentation from the property owner.

21

	Owner Move-In		Withdrawal from	TOTAL		
	Case Initiated	Ongoing	Case Initiated	Ongoing	UNITS	
AUG 2024	1	3	0	3	7	
YTD	31		37		68	

